

Quick Start Guide

For parents, guardians and players. This guide will get you set up in about five minutes, step by step, with no tech skills needed.



GET THE APP

On your phone, open your browser and go to tiraapp.nz/get, then tap the button to go straight to the store. Or search for **TIRA Sports** in the Google Play Store (Android) or the App Store (iPhone) and tap Install.

1 CREATE YOUR ACCOUNT AND SIGN IN

No passwords, ever

- 1 Open the TIRA app. If your coach gave you a code, tap **Join a team with a code** and enter it. We'll then ask if you're a player or a parent or guardian, so your coach knows who's who. Already set up? Tap **I already have an account** instead.
- 2 Enter your **email address** (the easiest way) or your mobile number.
- 3 We'll send you a code to type in: 8 digits by email, or 6 digits by text message. Type it in and you're signed in.

Tip: Signing in on a new phone? Just do these steps again. Everything in your account will still be there.

2 REGISTER YOUR CHILD

Team tab, then **Register my child**. Or **Profile tab**, then **My Children**

- 1 Enter their **first name** and **date of birth**. That's all we need. No surname and no photo.
- 2 If you'd like to add an emergency contact and medical notes, fill in the box. This is kept private and locked. Coaches can see it only if the toggle is ON. You'll find that toggle later under **Profile tab**, then **Privacy Dashboard**, and it's off until you turn it on.
- 3 Tick the two boxes to confirm you're the parent or guardian and that you agree to the Privacy Policy, then tap **Done**.

3 LINKING ACCOUNTS: TWO DIFFERENT THINGS

Guardian link and player link sound similar, but they are not the same

Both connect a TIRA account to a player's profile on the team. The difference is whose account it is.

GUARDIAN LINK

For parents and guardians

Connects your account to your child's profile, so you can see their schedule and manage their privacy settings.

Joined with a team code? After you choose Parent or Guardian, we'll show you the team's players. Tap your child's name, then tap **That's my child**.

Got sent an invite instead? Go to **Profile tab**, then **Enter invite code**, and paste it in.

PLAYER LINK

For players themselves, aged 15 and over

Connects your own TIRA account to the profile your coach already created for you.

When you join, tap your own name on the "Is that you?" screen, then tap **That's me**

Can't find your name on either screen? That's fine. Tap **Skip for now**. You can register or link later from the Profile tab.

TIP

Adding a second parent or guardian. On the Team tab, under your child's name, tap **Add another guardian** to invite a co-parent, grandparent or caregiver. They will see the same schedule, can RSVP, and manage privacy too.